

**INVITES YOU TO THE...**

**2012**  
COVENTRY

**ANNUAL MOTOR CLAIMS CONFERENCE**

**RICOH ARENA, COVENTRY**

**THURSDAY 3RD MAY**



**VENUE**

Ricoh Arena  
71 Phoenix Way Coventry  
West Midlands, CV6 6GE

**WEBSITE**

THE Ricoh Arena is considered one of the easiest venues in the country to reach due to being sat literally next door to the M6 motorway from which you can see the stadium.

**ABOUT I LOVE CLAIMS**

I Love Claims is a forum launched in February 2010 with the simple goal of improving communication and meaningful dialogue within the UK motor claims industry to help create an equitable claims world sustainable for all parties.

For more information about I Love Claims please visit [www.iloveclaims.com](http://www.iloveclaims.com).

"I Love Claims is fast becoming the leading forum for like-minded claims professionals seeking to":

- ✓ *Improve the customer experience*
- ✓ *Increase efficiency and innovation*
- ✓ *Reduce costs and add value*
- ✓ *Improve communication within the industry*

**THEME OF THE CONFERENCE**

"Motor Claims Conference Getting the industry fit for 2012"

This year's conference, in keeping with our Olympic theme will focus on how the motor claims industry can get fit for 2012 and remove the dysfunctional label.

As usual our focus will be to look at innovation and insight within the industry through a series of key note presentations spanning all areas of the customer journey.

With a bigger venue our aim is to deliver even more value for money than ever before and provide market leading networking opportunities.

**GRAB NOW**

£ **200**  
+ vat

INDUSTRY  
PRICE

**SPECIAL OFFER**

£ **160**  
+ vat

ABP

ABP BODYSHOP  
MEMBER  
PRICE

**COSTS**

Our great value tickets to the conference are only 25% the cost of other similar claims industry conferences making our events accessible to everyone.

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**2011 CONFERENCE HIGHLIGHTS**

Over 400 delegates attended our 2011 motor claims conference in the Barceló Hotel Daventry.

Speakers including Rob Smale (Ageas), Mike Brockman (insurethebox) and Ian Hughes (Consumer Intelligence) all took to the stage informing delegates of where they think the industry is heading in the future.

Key stakeholders from all the sectors shown below attended the 2011 event:

- |                                 |                          |                           |
|---------------------------------|--------------------------|---------------------------|
| ✓ Insurance companies / Brokers | ✓ Paint Suppliers        | ✓ Legal expenses insurers |
| ✓ Car rental companies          | ✓ Medico-legal providers | ✓ Salvage agents          |
| ✓ Accident management companies | ✓ Credit Hire Companies  | ✓ Vehicle manufacturers   |
| ✓ Vehicle repairers             | ✓ Technology providers   | ✓ Motor engineers         |
| ✓ Solicitors                    |                          | ✓ Media Companies         |

To see videos and images of the 2011 Motor conference please go to [www.iloveclaims.com](http://www.iloveclaims.com)

**BENEFITS OF ATTENDING**

In hard economic times we know you need to have a good reason to take time out of your busy schedule to attend a conference. If you come to the I Love Claims conference we are certain you will enjoy the following benefits:

- ✓ Chance to network with key industry stakeholders
- ✓ Expert insights into key industry challenges and developments
- ✓ Great value for money enabling you to bring your management team and customers to a thought provoking day
- ✓ Understand the other factors influencing the motor claims market in 2012
- ✓ Topics covered spanning all sectors of the industry

**PARTNERSHIP OPPORTUNITIES**

A limited number of partnership and exhibitor opportunities exist. To discuss how you can get your business, products or services in front of the who's who in the motor claims industry contact Brent Guiblin: [brent@iloveclaims.com](mailto:brent@iloveclaims.com)

**HOW TO REGISTER YOUR PLACE**

[CLICK HERE](#) to Register **OR** Contact Brent Guiblin

E: [brent@iloveclaims.com](mailto:brent@iloveclaims.com)

M: 07828156502